

Visitor Guidelines – Information for Patients, Family & Friends

Friends and family can be an important part of the healing process and may help in your recovery while in hospital. That's why we let patients determine their own visiting hours. Based on the patients' wishes, family and friends can visit at any time, and may stay with patients up to 24 hours a day.

This information is intended to help patients and visitors know what to expect when visiting.



Can I come to hospital any time of day?

Yes, as long as the patient would like to have visitors.

Do I have to be the patient's immediate family, or can anyone visit?

The patient determines who they would like to have with them – it could be a friend, a neighbor, a care giver, or a relative.

Are there times when family/visitors may be limited?

Yes. Staff or physicians may ask you to leave the room during personal care. Patients in other beds in the room have a right to privacy and quiet, and you may be asked to leave the room to accommodate the needs of others.

Are there specific guidelines for visiting children?

- Children of all ages supervised by an adult (who is not the patient) are welcome
- Children should be told about the hospital environment and your illness as appropriate
- Proof of vaccination status must be provided for siblings under the age of 18 intending to visit the Neo-natal Intensive Care Unit

Are there any other restrictions that may impact visitors?

If you are feeling unwell (fever, cough, runny nose, sore throat, skin rash, vomiting and/or diarrhea within the last 48 hours) please do not visit the hospital.

If an infectious disease outbreak requires visitor restrictions, the staff will work with you and your family to make sure that selected family members can be accommodated. To help prevent the spread of infection, please use the hand sanitizers when entering and leaving the hospital, and regularly during your visit. Other infection control measures may apply.

(over...)

Visitor Guidelines – Information for Patients, Family & Friends

Is there a quiet time in hospital?

Yes, quiet time starts at 8 p.m. When visiting after 8 p.m., please be mindful of other patients, particularly in shared rooms. Not everyone wants visitors, and other patients may need to rest.

If you have any questions or concerns, please speak to the Manager of the unit or to the Manager, Patient Experience, 519-376-2121 ext. 2308.

Notes: